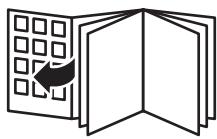
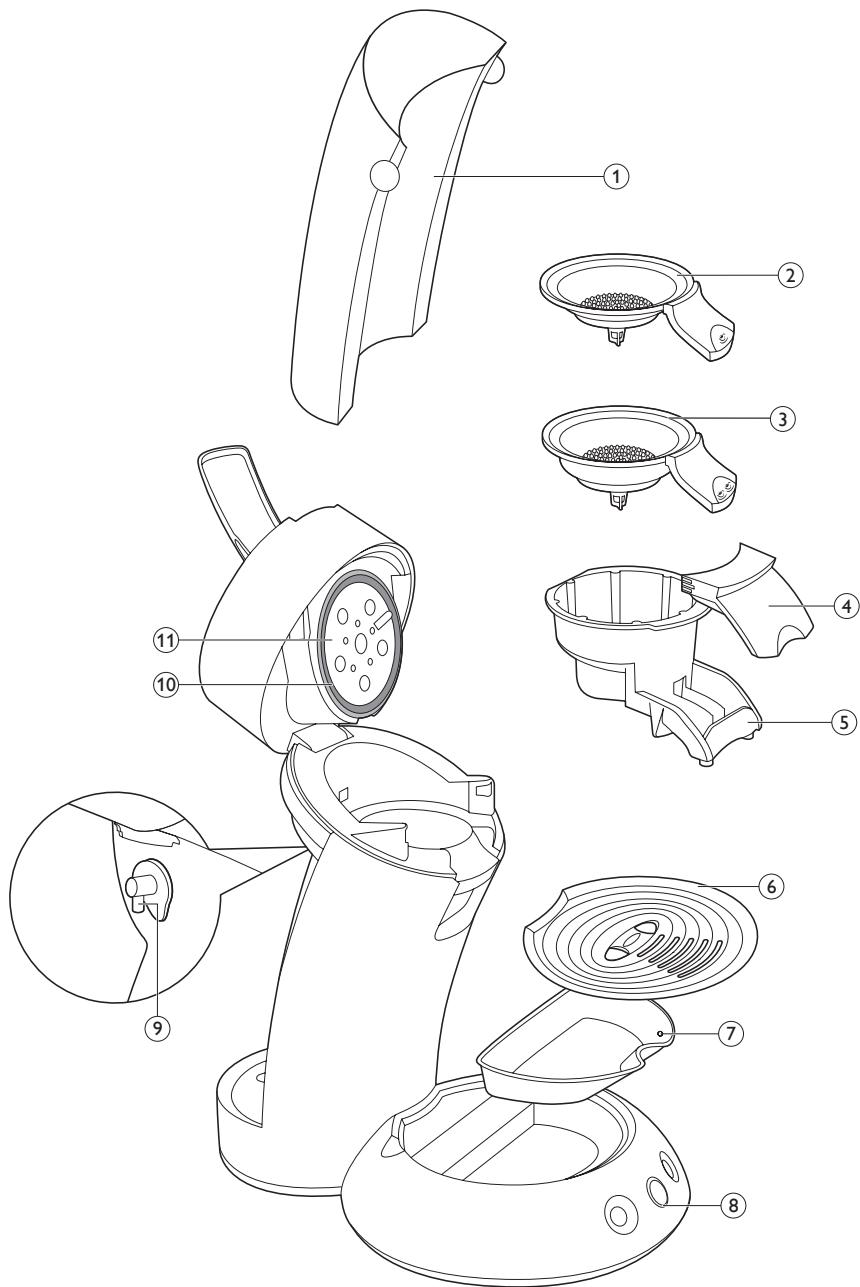


**HD7810/65**









**ENGLISH 6**

# IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed including the following:

- 1 Read all instructions.
- 2 Do not touch hot surfaces. Use handles or knobs.
- 3 To protect against electrical shock, do not immerse cords, plugs, or appliance in water or other liquid.
- 4 Close supervision is necessary when any appliance is used by or near children.
- 5 Unplug from outlet when not in use and before cleaning. Allow to cool before you putting on or taking off parts.
- 6 Do not operate any appliance with a damaged cord or plug or after it malfunctions or has been damaged in any manner.  
For assistance, call 1-866-4 Senseo (1-866-473-6736) or visit our website at [www.senseo.us](http://www.senseo.us).
- 7 The use of accessory attachments not recommended by the manufacturer may cause injuries.
- 8 Do not use outdoors.
- 9 Do not let cord hang over edge of table or counter or touch hot surfaces.
- 10 Do not place on or near a hot gas or electric burner; or in heated oven.
- 11 Extreme caution must be used when moving an appliance containing hot liquids.
- 12 To disconnect, turn off by pressing the power button and then remove plug from wall outlet.
- 13 Do not use the appliance for other than intended use.
- 14 This appliance is intended for household use ONLY. It is not intended for commercial or industrial use.
- 15 To remove the plug, grip plug body and pull it from the outlet.  
Never yank or twist cord to unplug.
- 16 Do not use this coffee machine if its lid has a cracked, loose, weakened, or damaged lever.
- 17 The machine does not work at temperatures below 50°F/10°C.
- 18 Do not use the machine at altitudes higher than 6800ft./2200m above sea level.
- 19 Flush the coffee machine with fresh water before you use it for the first time (see chapter 'Preparing the machine for use'). This causes the system to fill with water; which is essential for the machine to work properly.
- 20 Operate the coffee machine on a flat, stable surface away from the edge of the counter to avoid accidental tipping.
- 21 To prevent scalds and/or property damage, always make sure the coffee machine lid is securely locked before or during a brewing cycle.  
Do not use force when you open or close lid.
- 22 Do not open lid until coffee machine has finished brewing cycle.  
Hot steam or hot water trapped under lid could burn your fingers.

- 23 **Warning:** To reduce the risk of fire or electric shock, do not remove the bottom cover. No user-serviceable parts are inside. For assistance, call 1-866-4 Senseo (1-866-473-6736) or visit our website at [www.senseo.us](http://www.senseo.us).

# SAVE THESE INSTRUCTIONS

## SPECIAL INSTRUCTIONS

This coffee machine has a short cord to reduce the hazards of becoming entangled in or tripping over a longer cord. An extension cord may be used if the rating is equal to or greater than the rating of the coffee machine. Use an extension cord rated 13 amperes or greater. Take care to arrange extension cord so that it does not hang over the edge of countertop or tabletop, where it can be pulled on by children or tripped over unintentionally. Operating the coffee machine and another appliance at the same time from the same electrical circuit could cause an electrical overload, which would blow the fuse or trip the circuit breaker.

## SPECIAL POLARIZED PLUG INSTRUCTIONS

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

## DO NOT ATTEMPT TO DEFEAT THIS SAFETY FEATURE IN ANY WAY

### WARNINGS:

- To avoid risk of personal injury or damage to property as a result of overflow, be sure that the cup or mug is centered under the coffee outflow unit during the brewing cycle.
- Brewed coffee and coffee pods are very hot. Handle with care to avoid scalding.
- If coffee outflow unit overflows or fails to drain into cup/mug during the brewing cycle, do not open lid or handle coffee outflow unit or coffee pod holder(s). Unplug coffee machine and wait for contents to cool before you handle them.
- Do not remove any part of coffee machine or cup/mug during the brewing cycle as scalding could occur.
- Use only fresh, cool water in this machine. Do not put any other liquids in this machine except as instructed in chapter 'Descaling'. Do not refill the water reservoir with hot water or coffee.
- DO NOT attempt to move coffee machine during the brewing process. Let appliance cool down completely before you move it.
- Keep machine at least 4 inches away from walls or other objects while it operates. Do not place any object on top of coffee machine while it operates.

**PLEASE READ AND SAVE THIS INSTRUCTION MANUAL.**

**Features (Fig. 1)**

- 1 Water reservoir
- 2 1-cup pod holder 
- 3 2-cup pod holder  
- 4 Cover of coffee outflow unit
- 5 Coffee outflow unit
- 6 Cup tray
- 7 Drip tray
- 8 Indicator light
- 9 Outflow valve
- 10 Sealing ring
- 11 Water distribution disc

**Introduction**

With this Senseo® coffee machine you can enjoy a perfect cup of coffee - topped with a rich frothy coffee layer - whenever you feel like it. Each cup is freshly brewed, so you're always sure of that pure, smooth taste. The patented Senseo brewing system in combination with the special Senseo coffee pods makes sure you get only the very best in flavor and aroma from freshly roasted coffee. To optimize the taste of the coffee, you should keep the following aspects in mind:

**Clean cold water**

Use clean cold water every day. If you have not used the coffee machine for three days, you have to flush it with clean cold water before you use it again (see section 'Flushing' in chapter 'Cleaning').

**Fresh coffee pods**

Use the Senseo® coffee pods that have been specially developed for your Senseo® coffee machine for a full, round taste. Senseo® coffee pods stay fresh longer when you store them in a storage container.

**A clean machine**

Clean and descale the Senseo® coffee machine regularly (see chapters 'Cleaning' and 'Descaling'). Remove used coffee pods after brewing. If a used pod has been left in the coffee machine and you have not used the machine for some time, flush the machine before you use it again (see section 'Flushing' in chapter 'Cleaning').

## First use

### Unpacking

- 1 Remove the machine from the box.

*Note: Make sure you store the 2-cup pod holder in a safe place. It is an essential part of the machine.*

### Flushing the machine to fill the system

**You cannot brew coffee if you have not flushed the coffee machine first!**

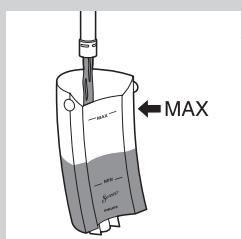
The flushing cycle causes the system to fill with water. After this, the coffee machine is ready for use.

Flush the machine in the following way:

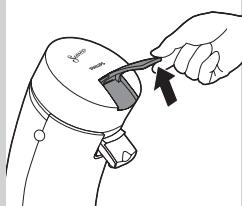
- 1 Remove the water reservoir.



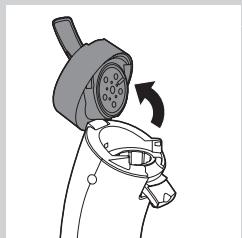
- 2 Fill the water reservoir with clean cold water up to the **MAX** indication and put it back onto the machine.

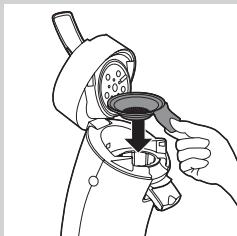


- 3 Move the lever upwards to release the lid.

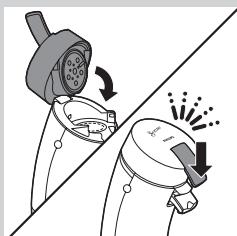


- 4 Open the lid.





- 5** Put the 1-cup pod holder or the 2-cup pod holder in the machine without pod(s).

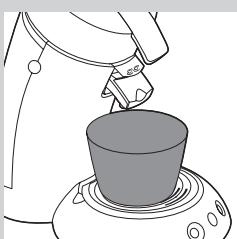


- 6** Close the lid and lock the lever.

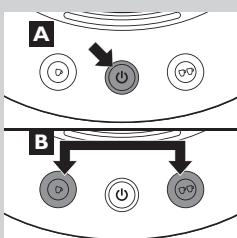
*Note: Make sure you lock the lever properly. Push it down until it snaps home with a click.*

*Note: Never flush the machine with the lid open. The lid must be properly locked.*

- 7** Put the plug in a grounded electrical outlet.



- 8** Put a bowl with a capacity of at least 1.6 qt (1.5 liters) under the coffee outflow unit to collect the water.



- 9** Press the on/off button to turn on the machine. Then press the 1-cup button and the 2-cup button briefly at the same time.  
► The system fills itself with water from the water reservoir. This takes some time (approx. 90 to 150 seconds). The machine turns off automatically when the flushing cycle ends. During the flushing cycle, the machine produces more noise than during a regular brewing cycle.

*Note: Before you use the machine for the first time, clean the coffee outflow unit and the pod holders with hot water and some washing-up liquid or in the dishwasher. Clean the water reservoir thoroughly in hot water, if necessary with some washing-up liquid.*

Now your coffee machine is ready for use.

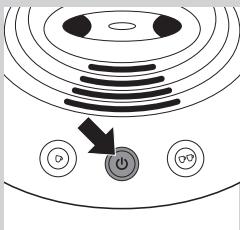
## Brewing coffee



- 1** Fill the water reservoir with clean cold water up to the **MAX** indication and put it back onto the machine.

**Never pour any other liquid than clean cold water into the water reservoir.**

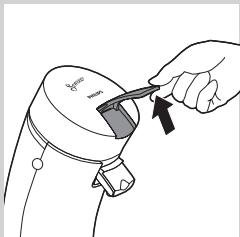
- MIN: minimum amount of water required to brew 1 cup of coffee.
- A full reservoir allows you to make coffee a number of times. This makes it unnecessary to fill the water reservoir each time you want to make a cup of coffee.



- 2** Press the on/off button ① to turn on the machine.

The indicator light flashes while the water heats up. Heating up takes approx. 90 seconds.

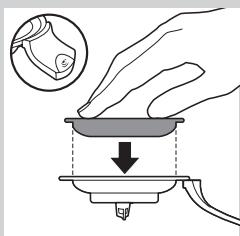
- The coffee machine is ready for use when the indicator light lights up continuously.



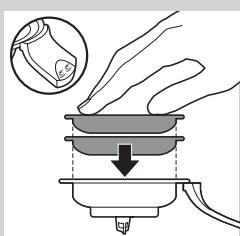
- 3** Move the lever upwards to release the lid.

- 4** Open the lid.

- 5** Place the Senseo® coffee pod(s) properly in the center of the pod holder, with the convex side pointing downwards.



- Place one Senseo® coffee pod in the 1-cup pod holder ☰ to brew one cup of coffee.

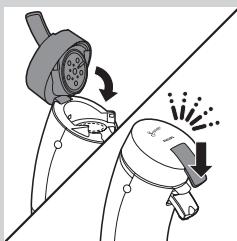


- Place two Senseo® coffee pods in the 2-cup pod holder ☱ to brew two cups of coffee.

*Note: Use Senseo® coffee pods specially designed for your Senseo® coffee machine for a full and round taste.*

*Note: Make sure the pod holder is clean and the sieve in the center is not clogged, e.g. with loose coffee grounds.*

*Note: Make sure the coffee in the pod(s) is evenly distributed and press the pod(s) lightly into the pod holder.*

**6 Close the lid and lock the lever.**

Always make sure the lid is properly locked. Push down the lever until it snaps home with a click.

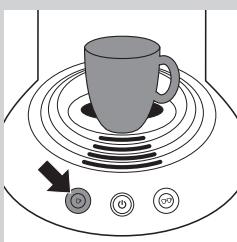
Never start brewing with the lid open. The lid must be properly closed.

**7 Place one cup or two cups under the coffee outflow unit.**

The cups you use should have a capacity of at least 5.0fl.oz. (150ml). Do not use cups that are too large, as they cause the coffee to get cold more quickly.

**8 Press the button that indicates the number of cups of SENSEO® coffee you want to brew.**

- Press the 1-cup button ▷ for one cup.



- Press the 2-cup button ▷▷ for two cups.

**► The coffee machine starts brewing.**

- The machine automatically supplies the optimal amount of water.

**Do not remove the water reservoir during a brewing cycle, as this will cause the machine to draw in air.**

*Tip: You can interrupt the brewing cycle at any time. To do this, press the same cup button (1-cup button ▷ or 2-cup button ▷▷) that you pressed to start brewing coffee. However, if you do this, the machine does not complete the interrupted brewing cycle if you turn it on again or press the same cup button again.*

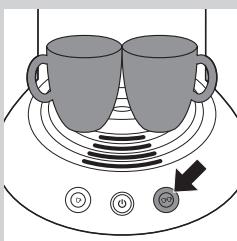
**9 After use, lift the pod holder out of the machine and remove the coffee pod(s).**

Be careful when you do this, for there may still be some water/coffee on the coffee pod(s).

**10 After use, press the on/off button ⏹ to turn off the machine.**

*Note: If you do not use the machine, it turns off automatically after 30 minutes to save energy.*

**Note: Never put normal ground coffee or use torn pods in the coffee machine, as this causes it to become blocked.**

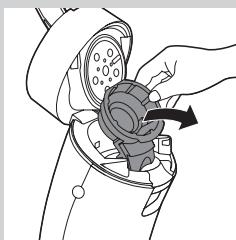


## Cleaning the machine

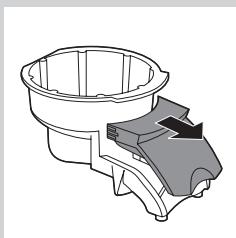
Never immerse the coffee machine in water or any other liquid.

Never clean the machine by flushing it with the lid open.

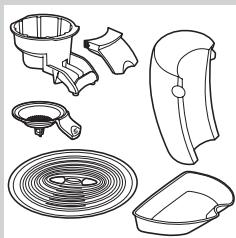
### Cleaning the coffee machine



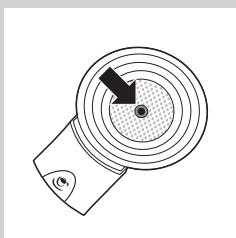
- 1 Always turn machine off and unplug the machine before you clean it.
- 2 Clean the outside of the machine with a moist cloth.
- 3 Remove the coffee outflow unit.



- You can disassemble the coffee outflow unit for more thorough cleaning.

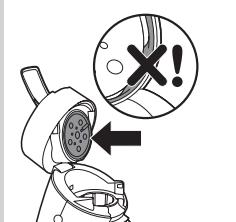


- 4 Clean the coffee outflow unit, the pod holders, the drip tray, the cup tray and the water reservoir in hot water, if necessary with some washing-up liquid, or in the dishwasher.



- 5 To prevent clogging, clean the pod holders regularly with hot water, some washing-up liquid and a washing-up brush. If you have used the 2-cup pod holder to brew cappuccino or hot chocolate, make sure to clean it thoroughly immediately after use to remove any milk residues.

*Note: Use the clogged pod holder in the machine during descaling to clean it even more effectively.*



- 6 Clean the water distribution disc with a moist cloth. Be careful when you do this. Make sure that the rubber sealing ring does not get stuck under the edge of the water distribution disc. If it does, the coffee machine starts to leak.

## Flushing the coffee machine

If you have not used the coffee machine for three days, flush it with clean cold water before you use it again.

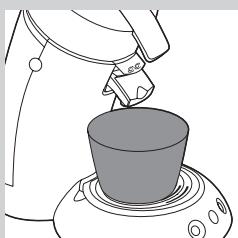
Flush the machine in the following way:



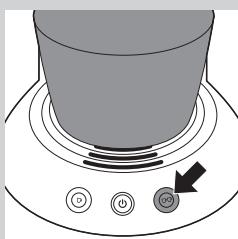
- 1 Fill the water reservoir with clean cold water up to the **MAX** indication and put it back onto the machine.



- 2 Put the 1-cup pod holder or the 2-cup pod holder in the machine without pod(s).



- 3 Put a bowl with a capacity of at least 1.6 qt (1.5 liters) under the coffee outflow unit to collect the water.



- 4 Press the on/off button . Wait until the machine has heated up. Then press the 2-cup button several times until the water reservoir is empty.

## Descaling

### When to descale

Descale the SENSEO® coffee machine frequently. Preferably descale 4 to 6 times a year, but at least once every 3 months. There is no difference between soft-water and hard-water areas in this respect. Descaling takes about 1 hour. Do not interrupt the descaling process.

### Why to descale

Scale builds up inside the machine during use. It is essential to descale the coffee machine at least every 3 months. Your reasons to descale:

- It prolongs the life of your coffee machine
- It ensures maximum cup volume
- It ensures maximum coffee temperature
- The machine produces less sound during brewing
- It prevents malfunctioning

If the descaling procedure is not performed correctly, scale residue remains behind in the machine. This causes scale to build up more quickly and may cause permanent and irreparable damage to the machine.

### Use the correct descaler

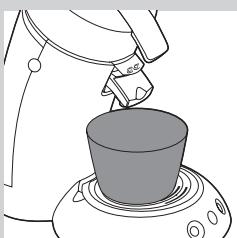
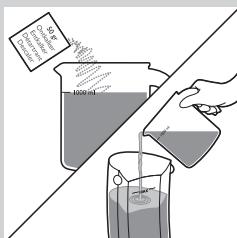
Only citric acid-based descalers are suitable for descaling the SENSEO® machine. This type of descaler descales the machine without damaging it. For the correct amount, see under 'Descaling procedure' below. Each descaling mixture can be used only once. Use a new descaling mixture each time.

**Never use a descaler based on mineral acids such as sulphuric acid, hydrochloric acid, sulphamic acid and acetic acid (e.g. vinegar). These descalers may damage your SENSEO® coffee machine.**

### Descaling procedure

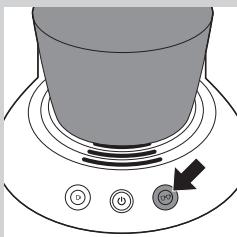
The descaling procedure consists of 2 descaling cycles, each with 1 quart (1 litre) of descaling mixture, and 2 flushing cycles. Do not interrupt the descaling cycles and do not turn off the machine before or between the flushing cycles.

- 1 Press the on/off button ① to turn on the machine.
- 2 Place the 1-cup pod holder ② with a used coffee pod in it in the coffee machine. Close the lid and make sure it is properly locked.
- 3 Mix the descaler powder with 1 quart (1 litre) of water in a measuring jug. Stir until the powder is completely dissolved.
- 4 Fill the water reservoir up to the MAX indication with the descaler mixture.



*Note: If your coffee machine has a water reservoir with a capacity of less than 1 quart (1 litre), you have to repeat steps 4 to 7 with the remainder of the mixture with the remaining descaler mixture.*

- 5 Put the water reservoir back into the coffee machine. The machine is ready for use when the indicator light lights up continuously.
- 6 Put a bowl with a capacity of at least 1.6 qt (1.5 liters) under the coffee outflow unit to collect the descaling mixture.



- 7** Press the 2-cup button and let the machine operate. Repeat this until the water reservoir is empty.

*Note: Make sure that you use up the descaling mixture completely during the descaling cycle.*

**Never interrupt the descaling cycle.**

- 8** Exchange the 1-cup pod holder for the 2-cup pod holder . Place a used pod in the 2-cup pod holder and close the lid.

- 9** Repeat steps 3 to 7.

**Never descale the coffee machine with the lid open. Make sure the lid is properly locked.**

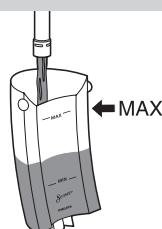
- 10** Remove the used pod and clean both pod holders after descaling with hot water and a dishwashing brush to prevent the sieve in the center from getting clogged.

- 11** Rinse the water reservoir with clean cold water. Fill the water reservoir up to the MAX indication with clean cold water and repeat steps 5 to 7.

*Note: Do not refill the water reservoir with used hot water or the used descaling mixture.*

- 12** Rinse the water reservoir once again with clean cold water. Fill the water reservoir with clean cold water up to the MAX indication and repeat steps 5 to 7 once more.

*Note: Always rinse the machine by letting it empty two full water reservoirs.*



### Frost-free storage

If the coffee machine has already been used and therefore has been flushed with water, it may only be used and stored in a frost-free place to prevent it from becoming damaged.

### Assistance

For assistance, call 1-866-4 Senseo (1-866-473-6736) or visit our website at [www.senseo.us](http://www.senseo.us).

### Disposal

This product may contain lead and mercury. Disposal of these materials may be regulated due to environmental considerations. For disposal or recycling information, please contact your local authorities or visit [www.recycle.philips.com](http://www.recycle.philips.com).

## **Warranty**

Atlantic Coffee Solutions LLC (ACS) hereby warrants that, if your SENSEO® Single Serve Gourmet Coffee Maker Model HD7810/65 (except cord, coffee pods and accessories) is found to be defective in materials or workmanship during the period of one year from the date of purchase, ACS will, at its option, either (1) repair or replace any defective product without charge to you, or (2) refund your purchase price.

This warranty extends only to the original retail purchaser.

**IMPORTANT:** This warranty does not cover damage resulting from accident, misuse or abuse, lack of reasonable care, the affixing of any attachment not provided with the product, loss of parts, or subjecting the product to any but the specified voltage. Use of unauthorized replacement parts will also void this warranty. ACS will not pay for warranty service performed by a non-authorized repair service.

In order to obtain warranty service, call our SENSEO® Consumer Affairs Hotline at 1-866-473-6736. You will need proof of purchase to obtain a warranty remedy.

**REPAIR, REPLACEMENT OR REFUND (AT THE OPTION OF ACS)**  
**IS YOUR ONLY REMEDY UNDER THE ABOVE WARRANTY. ACS SHALL**  
**NOT BE LIABLE FOR ANY OTHER INCIDENTAL, CONSEQUENTIAL**  
**OR INDIRECT COSTS, EXPENSES OR DAMAGES**

**NO OTHER WARRANTY, WRITTEN OR ORAL, IS AUTHORIZED BY**  
**ACS. ALL IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO,**  
**THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS**  
**FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF**  
**THE APPLICABLE WRITTEN WARRANTY ABOVE.**

Some states do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

Read the instructions enclosed with your Senseo coffee machine carefully.

Manufactured for:

Atlantic Coffee Solutions LLC  
 3900 Harrisburg Blvd  
 Houston, TX 77003

Call 1-866-4 Senseo (1-866-473-6736) or visit our website: [www.senseo.us](http://www.senseo.us).



SENSEO® is a registered trademark.

## **Troubleshooting**

If you experience a problem with your coffee machine, you may find the solution in the table below. If the table does not provide the solution to your problem or if you have a question, call 1-866-4 Senseo (1-866-473-6736) or visit our website at [www.senseo.us](http://www.senseo.us).

Problem	Cause	Solution
My coffee cup overflows with cold coffee.	You did not flush the machine before first use.	Flush the machine before first use. When the machine has emptied a complete water reservoir, you can start to make a new coffee.
The indicator light flashes slowly.	The machine is heating up.	If this takes longer than two minutes, call 1-866-4 Senseo (1-866-473-6736) or visit our website at <a href="http://www.senseo.us">www.senseo.us</a> .
The indicator light flashes quickly.	There is not enough water in the water reservoir.	Fill the water reservoir and make sure you place the water reservoir properly into the machine.
	The float in the water reservoir may be stuck.	Empty the water reservoir and shake it a few times to release the float. Clean the water reservoir with hot water and some washing-up liquid or in the dishwasher.
		If these solutions do not solve the problem, call 1-866-4 Senseo (1-866-473-6736) or visit our website at <a href="http://www.senseo.us">www.senseo.us</a> .
The coffee is not hot enough.	You have used the machine for a longer period without descaling.	Perform the descaling procedure as described in chapter 'Descaling'.
The coffee temperature in the cup decreases quickly.	Do not use cups that are too large.	Use thin-walled cups. Thin-walled cups absorb less heat from the coffee than thick-walled cups.
		You can preheat the coffee machine and cup by brewing a cup of hot water first without placing a coffee pod in the pod holder.
I cannot open the lid.	A temporary vacuum has developed under the lid.	Turn off the coffee machine. Pull up the lever and wait 24 hours before you open the lid. You may need to use some force. Always make sure the pod holders are clean and the sieve is not clogged to prevent vacuum.
The coffee machine produces less coffee than before.	Perhaps the sieve in the center of the pod holder is clogged.	If the sieve is clogged, use a washing-up brush to unclog the sieve. If you cannot unclog it properly with the dishwashing brush, put the pod holder in the machine and descale the machine. Descale the machine (see chapter 'Descaling').
I cannot close the lid properly.	Perhaps a used coffee pod is sticking to the water distribution disc.	If this is the case, remove the used pod.

Problem	Cause	Solution
The coffee is not strong enough.	You may not have used the right number of pods or may have pressed the wrong button.	Use 1 pod in combination with the 1-cup pod holder and the 1-cup button. Use 2 pods in combination with the 2-cup pod holder and the 2-cup button.
	The pod(s) may not have been placed in the pod holder properly.	Place the coffee pod(s) properly in the center of the pod holder; to prevent water from escaping along the edge of the pod(s). When you use two coffee pods on top of each other; make sure that the convex sides of both pods point downwards and press the pods lightly into the pod holder. Make sure that the coffee in the pod is distributed evenly.
	You may have used the same pod twice.	Place a new pod in the pod holder to brew a fresh cup of coffee.
	Perhaps you need a different flavor.	If you prefer a more robust flavor; Senseo® coffee pods with a stronger blend are available.
The coffee is too strong.	Perhaps you need a different flavor.	If you prefer a milder flavor; Senseo® coffee pods with a milder blend are available.
Water leaks from the coffee machine.	You have not closed the lid properly.	Close the lid properly and lock the lever.
	You overfilled the water reservoir.	Do not fill the water reservoir beyond MAX level.
	The sieve in the center of the pod holder may be clogged.	Check the pod holder. If the sieve is clogged, use a dishwashing brush to unclog the sieve. If you cannot clean it properly with the dishwashing brush, put the pod holder in the machine and descale the machine (see chapter 'Descaling').
	The sealing ring may be stuck under the edge of the distribution disc.	Check if the sealing ring is stuck under the edge of the distribution disc. If it is, pull it out from under the distribution disc carefully.
	The machine has been stored in a room that was not frost-free.	For assistance, call 1-866-4 Senseo (1-866-473-6736) or visit our website at <a href="http://www.senseo.us">www.senseo.us</a> .
	Water drops on the worktop may be the result of placing the water reservoir or removing and removing used pod(s).	Check if the water drops on the worktop are not the result of placing or removing the water reservoir or removing used coffee pods. Make sure that you do not remove the water reservoir when the coffee machine is heating up. This may cause water that normally ends up in the water reservoir to leak out of the machine.
		In all other cases, call 1-866-4 Senseo (1-866-473-6736) or visit our website at <a href="http://www.senseo.us">www.senseo.us</a> .





